

HOUSING SENIORS I CREATING HOPE I PILOTING CHANGE

CLIENT PROFILES

Northwest Pilot Project's clients share many characteristics: dignity, hope, resilience, strength of character and grace. We thank them for showing us the best in what people can be and the community they can make.



Roy – Age 66 & Lydia - Age 64

Roy and Lydia came to NWPP when they found themselves with no income and sleeping in a car with no place to go. In order to access immediate shelter the two had to be separated into two shelters, one for women and one for men. Due to their disabilities finding employment was not an option. NWPP assisted them in applying for disability benefits, accessing medical care and applying for subsidized housing. Roy and Lydia worked with NWPP to successfully move into

subsidized housing. "NWPP rescued us from homelessness; they will walk side by side with you until you get to your destination, we are eternally grateful." Roy and Lydia receive transportation assistance from NWPP to get to and from medical appointments and are very stable and flourishing in their community.

Hugo – Age 80

NWPP helped Hugo move into subsidized housing in 2009 and has maintained a relationship with Hugo over the years to ensure his stability in housing. Hugo speaks English as a second language, so NWPP staff and volunteers have helped him get to medical appointments, fill prescriptions, complete paperwork and arrange for his meals on wheels. "NWPP staff and volunteers help me navigate through life, especially with my medical care. They check in on me and help me like old friends."



Helen – Age 85

Due to dwindling income and increasing costs associated with owning her own home of twenty years Helen decided to sell it and moved into a duplex three years ago. But in just a few short years she could



no longer afford to pay the rising rent and came to NWPP for help. She was still working at age eighty-five to try to make ends meet, because her Social Security retirement was not keeping up with the cost of housing. "I had to borrow money from family to buy groceries and pay for my electricity," Helen remembers.

She was enrolled in the Long-term Rent Assistance program and now pays 30% of her income towards rent and utilities reducing her portion of the rent from \$1,050 per month to an affordable \$158 per month. Helen now spends her time volunteering at her local church and tending to her garden.

"I don't know what I would have done without the

(Long-term Rent Assistance) program and Northwest Pilot Project."

Lee – Age 67 After decades of unstable housing, NWPP helped Lee move into a permanently affordable apartment where he pays 30% of his income in rent and utilities. "I really don't have the words to properly express my gratitude to NWPP for all you have done for me. Permanent affordable housing means I no longer have to stress about my future."

Lee has been permanently housed in his apartment since November of 2015. All seniors who receive placement or rental assistance through NWPP also receive follow-ups at 3 months, 6 months and 12 months to make sure they continue to do well in housing. Tracking outcomes is important to NWPP because it helps us understand whether our assistance creates long-term housing stability for the seniors we serve. We are committed to creating housing plans that have lasting success. Our data this year reflects that 91% of the people we helped are still successfully housed 12 months later. This tells us that our housing assistance was effective.



Oscar – Age 64 After many years of homelessness, NWPP helped Oscar move into a permanently



affordable apartment where he pays 30% of his income in rent and utilities. "I had been sleeping in a park for quite some time, searching for a steady job when I went to NWPP for help. After a little wait I moved into a shelter and have not had to sleep outside since." Oscar lives successfully in a downtown studio apartment.

All seniors who receive placement or rental assistance through NWPP also receive follow-ups at 3 months, 6 months and 12 months to make sure they continue to do well in housing. Tracking outcomes is important to NWPP because it helps us understand whether our assistance creates long-term housing stability for the seniors we serve. We are committed to creating housing plans that have lasting success. Our data this year reflects that 88% of

the people we helped are still successfully housed 12 months later. This tells us that our housing assistance was effective.

The mission of Northwest Pilot Project is to offer opportunities for a life of dignity and hope to very low-income seniors in Multnomah County by solving housing and transportation needs.

To learn more about Northwest Pilot Project and the work we to do help stabilize housing for low and very low-income seniors in Multnomah County, visit our website: nwpilotproject.org.

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